

Covid-19 (Coronavirus) Response

Updated 6th January 2021

At CareTech, our main priority continues to be keeping those in our care, and our staff, as protected and safe as possible.

We have a dedicated team who closely monitor and coordinate our response to the situation. This team review data from a dynamic risk assessment tool daily and meets weekly to ensure focus and business continuity. Our response to Covid-19 remains informed by the English and Scottish governments and the Welsh Assembly guidance, we respond to changes in this guidance as they happen. Every person in our care has an individual care plan, where required a hospital passport including an advanced directive stating their own (or their advocate's) choices over their treatment should they become seriously unwell. The most up to date public advice and information can be found at: gov.uk/coronavirus

Each of our services across the UK also have individual Covid-19 business continuity plans for their specific services.

Our priority remains that we can provide safe, sustainable care and education to the people in our services. Aligned to the government's instruction to Stay at home, protect the NHS, and save lives. We have clear risk-assessed protocols for visitors to our sites, and we now have limited this to where visiting is absolutely essential. We realise this might be difficult and we hope people will understand that our primary concern is keeping everyone safe. We will continue to review and update our position based on the latest government guidance.

Our schools and colleges are operating aligned to the latest the government guidance.

Some of our day to day workings have had to change to ensure that we can continue to provide care, education and support at a standard that we expect. We are creatively utilising technology to keep people in touch with their friends & family as best that we are able.

CareTech have a dedicated micro site and resource hub to support staff with a daily updates and to ensure everyone is informed and able to access the latest guidance and information. This information is publically available so that staff can access this 24/7 and for those people in our care who are home currently their families can also access this information. Staff are supported with a dedicated email address and an emergency phone number if they require.

We continue to be immensely proud and humbled by the professionalism of our staff at this time. We continue to work to the highest ethical care standards, and to provide input and challenge where we believe decisions could disadvantage those in our care and our staff. There continue to be so many examples of how they have gone above and beyond to support everyone in our care, we are truly grateful to them.

We are delighted by the development and approval of Covid-19 vaccines, we fully support and encourage the planned vaccination programme for our staff and for those in our care.

We hope that you are safe and well and thank you for your continued support.

Extraordinary days every day

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